



Details around care system participation in MNCARES (dates subject to change; we will communicate on an ongoing basis about this)

Updates as of 2/22/22 highlighted below in red text

Historical Cohort Data Collection	Start date	Completion date
Historical Cohort data submission by all care systems to MNCM <i>Data specifications and other process information available in the MNCM Knowledge Base</i>	Jun 14, 2021	Oct 1, 2021 (done)
Historical Cohort patient interviews <i>HCH will reach out to 6-10 select care systems/clinics only; care coordinator at each clinic reaches out to a small number (3-5) of patients to invite them to be interviewed using materials provided by the study.</i>	June 1, 2021	July 15, 2021 (done)
Historical Cohort patient surveys <i>A sample of Historical Cohort care coordination patients will receive a survey from Center for Evaluation and Survey Research (CESR) at HealthPartners. The study will reach out in August to ask for organizational letterhead to use for the survey cover letter, which you will be able to see. Most likely at least one patient from each care system will be included. Care systems will be notified of the number of their patients surveys are being sent to.</i>	Oct 25, 2021	March 30, 2022 (in process)

Organizational Data Collection	Start date	Completion date
Organizational Survey <i>A link to an online survey will be emailed to each care system's "study liaison" or main study contact. The link can be passed on to someone else in the organization to answer the questions if needed. It is completed online.</i>	Aug 1, 2021	Oct 1, 2021 (done)
Clinic Descriptors Table <i>This is a data request that will be emailed as an attached excel file with the organizational survey link to the study liaison. It contains a request for clinic-level data about the care system and will likely need both informatics and programmatic input to complete. Is it completed by emailing the file back.</i>	Aug 1, 2021	Oct 1, 2021 (done)

Primary Cohort Data Collection	Start date	Completion date
Primary Cohort data submission by all care systems to MNCM <i>Data specifications and other process information will be available in the MNCM Knowledge Base</i>	Mar 15, 2022	May 15, 2022
Primary Cohort patient interviews <i>HCH will reach out to 6-10 select care systems/clinics only; care coordinator at each clinic reaches out to a small number (3-5) of patients to invite them to be interviewed using materials provided by the study.</i>	Mar 15, 2022	April 15, 2022
Primary Cohort patient surveys <i>A sample of Primary Cohort care coordination patients will receive a survey from Center for Evaluation and Survey Research (CESR) at HealthPartners. Most likely at least one patient from each care system will be included. Care systems will be notified of the number of their patients surveys are being sent to.</i>	Aug 1, 2022	Oct 1, 2022



Clinic Staff Data Collection	Start date	Completion date
Care Coordinator Interviews <i>HCH will reach out to 20 lead care coordinators from select care systems/clinics only. The lead care coordinator will be asked questions about workflows and care process, services provided, types of patients receiving coordination, etc.</i>	Oct 1, 2021	Nov 15, 2021 (done)
Clinician/Leader Interviews <i>HCH will reach out to study liaisons in 5-10 select care systems in order to identify 2-3 clinicians or leaders per care system to be interviewed. Clinicians/leaders will be asked questions about their experiences with care coordination and opinions about quality in care coordination models.</i>	Oct 1, 2021	Nov 15, 2021 (done)
Care Coordinator Survey <i>The “lead” care coordinator in every clinic participating in the study will receive a web survey from Center for Evaluation and Survey Research (CESR) at HealthPartners. It is important that we have one respondent from each clinic and do not have one care coordinator responding on behalf of multiple clinics.</i>	Mar 15, 2022	April 30, 2022

End of Study Interviews	Start date	Completion date
Primary Cohort patient interviews <i>The same patients who participated in the Primary Cohort patient interviews in early 2022 will be re-approached for these interviews. In the event that we do not recruit enough patients, HCH will reach out to a select number of care coordinators to facilitate recruitment similar to previous interview rounds.</i>	Sept 1, 2023	Oct 15, 2023
Care Coordinator interviews <i>The same care coordinators who participated in previous interviews in fall 2021 will be approached for these interviews. In the event that we do not interview enough care coordinators, HCH will reach out to a select number of care coordinators as above.</i>	Sept 1, 2023	Oct 15, 2023
Clinician/Leader interviews <i>The same clinicians/leaders who participated in previous interviews in fall 2021 will be approached for these interviews. In the event that we do not interview enough clinicians/leaders, HCH will reach out to a select number of organizational leaders to recruit additional clinicians as above.</i>	Oct 15, 2023	Nov 30, 2023